

## HARDWARE

### Client support

WYSE Technology's V and S class thin clients now support high-speed Wi-Fi and smartcards and Wyse has released its class L product line. The Wi-Fi-enabled thin clients support WPA and WPA2, and can be used with 802.1x authentication.

### Webcam boosted

A WEBCAM from Anyware computing has tracking motors that enable it to turn and tilt. The Pro-Q motion-tracking webcam's lens rotates 180 degrees horizontally and 60 degrees vertically. It produces 30 frames per second in 640 by 480 VGA mode and has a built-in microphone.

### Router backup

DRAYTEK'S Vigor2800 series ADSL2/2+ routers allow users to

## IT update

have additional backup internet access with 3.5G mobile broadband USB modems. The feature is available for existing customers via a firmware upgrade, and DrayTek says that if an ADSL line is down, within 30 seconds a Vigor2800 ADSL router will evoke the backup connection.

## SOFTWARE

### CRM upgrade

SAGE Business Solutions has released the latest version of its customer relationship management product, SalesLogix 7.2. Enhancements include a web client, improved Windows, web and mobile deployment options, and expanded mobile CRM capabilities.

### Better marketing

EMAGINE claims the latest update to its marketing software will provide up to five times better performance for existing customers. Emagine 6.5's new features include an enhanced communication engine, improved reporting module, and the ability to undertake opt-in mobile advertising campaigns, via SMS or Multimedia Messaging Service.

### Adobe tutoring

ADOBE has released Captivate 3, an e-learning tool that uses computer-based simulations, scenario-based training, and interactive quizzes. Software training can be created via a screen capture session and this can generate multiple learner modes, including demonstrations with mouse movements and automated text descriptions, and practice

simulations with automated or customised feedback.

## SERVICES

### Matrix rewarded

THE Australian Communications Alliance has named Vanco Australasia's MPLS Matrix product as the outstanding contribution to industry competition. Based on the Multi-Protocol Label Switching standard, it enables management of multi-carrier networks as a single entity.

### Powering down

STORAGE and data management provider Network Appliance has joined the Green Grid and will deploy leading-edge data management methods to cut power consumption. NetApp will provide services that cut raw storage and allow more efficient management of systems.